

CHRISTOPHER MEYER

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Winter Haven, FL



SUMMARY

Strong focus on safety and the guest experience.

Always learning and teaching. Designed and created the online Game Design Certificate Course for Arkansas State University. 19 years PC/Network diagnoses and repair for large regional areas providing exceptional customer service. Lead a team of both 3rd party Techs and Direct Employee Techs.

Maintaining costly inventory and organization of storage and mobile workstation.

Course Directors Award for Interactive Design.

EDUCATION

Full Sail University

Bachelor's Degree in Game Design

Jun 2017 - Oct 2020

3.62 GPA

Cincinnati Tech College

Electronics Engineering

Jun 86 - Aug 87

SKILLS

- Strong organizational and time-management skills
 - Exceptional communication and interpersonal skills
 - Ability to work independently and as part of a team
 - Detail-oriented and able to handle multiple tasks simultaneously
 - Experience in managing teams
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PROFESSIONAL EXPERIENCE

Venue Tech

Level 99 | Jan 2026 - April 2026

- Assemble structures using plans/blueprints
 - Run various size wires to devices from control panel
 - Wire the control panel and test for operating condition
 - Troubleshooting of PCs, PLCs, networks, micro-controllers, and other electronic equipment
 - Troubleshoot electro-mechanical systems, sets, wiring, facilities items and other systems throughout the venue.
 - Through the Use of Multimeters
 - In-House diagnostic tools from tablet or phone.
 - Tracing circuits from engineer drawings
 - Studying and interpreting shop drawings, sketches, wiring diagrams, and other design documents
 - Practical wiring of electro-mechanical devices and systems
 - Perform preventative maintenance and weekly inspections/upkeep for Level99 attractions as needed
 - Maintain an organized, prioritized, continuously updated personal task list, with estimated completion dates
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Ride & Animation Tech

Universal Orlando | Mar 2023 - Dec 2025

- Fully certified for Monsters Unchained
- Locations worked Central Shops, Cat in the Hat, River Adventure, Forbidden Journey, Hippogryph, Hogwarts Express, Curse of the Werewolf, Monsters Unchained
- Performed Disassembly and reassembly for annual inspection of Mummy RV.
- Troubleshoot, Daily PM animations and ride vehicles at Monsters Unchained Epic universe
- Use of Micrometers to measure conductor and brake wear, replace when worn
- Go/No Go gauges for wheels, replace if worn
- Perform any repairs discovered
- Open/Close tickets for all work performed or need performed
- Projects Include:
- Building Sheaves for the Hogwarts express
- Set up, testing and problem solving of new rides at Epic Universe
- Assembling the RVs (Transport base, Kuka Robot, SMA)
- Troubleshoot and fine tune Monsters Universe rides for new park opening (Epic Universe)
- Perform FAST test on flame effects
- Basic Ladder Logic course for PLC training

Level 2 I.T

KEMPER INSURANCE AGENCY | March 2020 to March 2022

- Works closely with technical teams to ensure that complex incidents are being closed.
- Work with managers to identify tools and solutions to ensure maximum departmental efficiency.
- Interfaces with other groups via service desk tickets and provides feedback regarding existing methods to improve the quality and timeliness of technical and customer support.
- Keeps manager, project teams, and business customers informed of activities and problems within assigned areas of responsibility Deliver quality and timely results, i.e., technical and customer support, based on assigned work and objectives.
- Provide support for applications and infrastructure technologies by resolving problem requests received by phone and email.
- Review Incidents on a daily basis and provide assistance to the team where appropriate. Facilitate communication and collaboration among many parties to bring all incidents to resolution quickly and efficiently.

Attraction Attendant-Hogwarts Express

Universal Orlando | Oct 2022 - Mar 2023

- Greeted guests and created a positive guest environment through my daily interactions, whilst maintaining the theming of my venue
- Followed all safety protocols set forth by Universal Orlando to ensure that both the guests and Team Members were kept safe

Senior Field Engineer/3rd Party Administrator/Group Leader/Billing

Partech, Inc | July 2000 to December 2019

- Dispatch cases to 3rd party contractors in remote areas
- Monitor their case loads and verify the issues were resolved onsite
- Verify their inventory is controlled, old parts sent in and new ones received
- Close their cases in our internal system when they complete them
- Answer technical support questions to help them get in and out quickly
- Group Leader same duties as remote but for Partech employed techs.
- Senior Field Engineer
- Stock and maintain a company vehicle
- Manage time and customer expectations of service deadlines
- Diagnose networks, servers, video controllers, and other POS equipment
- Repair registers/servers/networks in a crowded restaurant environment
- Through use of Multimeters, LAN testers, Oscilloscopes
- Manage an inventory of parts, returns for repairs and intake of new stock
- Admin paperwork at the end of day to detail the repairs and hours spent at each location.
- Verify work performed was outside of contract and approve billing customers for western U.S. states
- Group Leader. Answer and make decisions on any and all repair calls for a local and remote team.